

**The Pines Surgery  
Dr Abbott & Partners  
Harborough Road North  
Kingsthorpe  
Northampton  
NN2 8LL**

**K83008**

## **Patient Participation Report**

- **Objectives:**

**The objectives of the group shall be to promote the benefit of the patients of the Practice without distinction of gender, race, colour or political, religious or other opinions or characteristics of individuals by encouraging development and quality of health promotion and health care services; to achieve this aim by liaising with the doctors and staff, other community health workers, Health Authorities and other persons or organisations concerned with health care.**

**The group shall be non-party in politics and non-sectarian in religion. The group shall have power to affiliate to the National Association of Patient Participation Groups and to other organisations with similar charitable objects. The Group shall at all times respect diversity and will be committed to the principles contained within the Equality Act**

- **Establishing a Patient Reference Group:**

**Posters displayed in the waiting area,  
Patients randomly picked and contacted via letter  
By GPs at consultations  
Through word of mouth  
Advertising in our local pharmacy  
Advertising in our Health Visitor and Midwife waiting area**

- **Profile of Participants**

**Age group: 50 – 80**

**4 attended, 1 female and 3 males**

- **Details of the meeting**

**Sara Richards the Practice Manager of The Pines Surgery welcomed everyone and thanked all for attending. Sara explained the main purpose of wanting to form a PPG and how we as a surgery want to encourage our patients to engage with the NHS at the same time as engaging in their own health care.**

**Sara explained that our PPG would be set up by The Pines Surgery but over time would be run by the patients. We would be involved but a committee would be formed and meet regularly to give leadership and a sense of direction.**

**We all felt that PPG would act as a critical friend to the practice, helping it to understand what patients think of the issues such as opening hours, telephone systems, seeing your favourite GP.**

**We see our PPG being a route for patients to advise the practice on what matters most to patients and to identify solutions to problems.**

**Members of our PPG should think about the wider patient interest and not just their own personal concerns when serving on our PPG.**

**Our PPG should have a well thought out objectives so that, if someone asks what the group does, there is a clear answer.**

**We also discussed we have recently completed an in house patient survey and the results would be available at our next PPG meeting.**

**It transpired that the issues of priority were car parking, being able to see a GP of choice and telephone system.**

**It was felt by all attendees that we should advertise again for a follow up meeting to see if we could interest a wider selection of patients to become involved with our PPG however all attendees expressed an interest in the future meetings.**

**Date of next meeting is: 26<sup>th</sup> June 2012.**